

Privacy Policy

Introduction

Welcome to The Closets International. We are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.the-closets.com, or use our services. By accessing or using our website or services, you agree to the terms of this Privacy Policy.

What Personal Data Do We Collect?

We may collect the following data when you use our services or communicate with us:

1. **Identity Data:** Such as your first name, last name, and contact information.
2. **Contact Data:** Including your email address, phone numbers, and billing or shipping address.
3. **Transaction Data:** Details about the products you have purchased from us and payment methods used.
4. **Usage Data:** Information about how you interact with our website or services.
5. **Technical Data:** Such as your IP address, browser type, and operating system.
6. **Age Data:** We may collect information related to your age to verify legal eligibility for using our services or purchasing our products.

Age-Related Issues

Use by Minors: Individuals under the age of 18 are not permitted to use our services or purchase products from our website or app without the consent of a parent or legal guardian.

Parental Consent: If you are under 18, you must obtain permission from your parent or guardian before submitting any personal information or making a purchase through our platform.

Protection of Minors' Data: We do not intentionally collect or store personal data of individuals under the age of 18 without appropriate parental consent. If we discover that we have collected such data without proper authorization, we will delete it immediately.

How Do We Use Your Personal Data?

We use your personal data for the following purposes:

1. **Order Fulfillment and Transactions:** To provide the products you requested and facilitate payment and delivery.
2. **Improving Customer Experience:** To analyze usage data and understand how we can improve our services and products.
3. **Communication:** To notify you of updates or promotional offers related to our products and services.
4. **Legal Compliance:** To maintain records for tax purposes or comply with regulatory requirements.
5. **Age Verification:** To ensure compliance with age-related legal requirements, such as eligibility for making purchases.

Sharing Personal Data

We do not share your personal data with third parties, except in the following situations:

Service Providers: Such as shipping companies or payment processors to complete transactions.

Legal Entities: When required by law or regulatory obligations.

Protecting Your Data

We are committed to taking the necessary security measures to protect your personal data from unauthorized access, alteration, or loss. We use encryption protocols and advanced security tools to ensure data protection.

Your Rights

You have the right to access, update, or request the deletion of your personal data at any time. You can contact us via email or visit one of our branches to submit your request.

Cookies

We may use cookies to enhance your browsing experience on our website. You can adjust your browser settings to disable cookies, but this may affect some features of the website.

Updates to the Privacy Policy

We may update this privacy policy from time to time. Any updates will be posted on our website, and we recommend reviewing it regularly to ensure you understand how your data is protected.

Contact Us

If you have any questions regarding our privacy policy, please contact us via email info@the-closets.com or please contact our Tel. (+973) 17555095.