

Terms & Conditions

Welcome to The Closets International. By accessing and using our website, you agree to comply with and be bound by the following Terms & Conditions. Please read them carefully.

1. General Information

The Closets International specializes in manufacturing custom kitchens, bedroom, and bathroom furniture elements using pre-finished sheet materials. We have in-house capabilities for cutting, edging, boring, inserting, and assembling carcass components. Additionally, we manufacture doors (frontals/fascia's) in-house; however, for certain specialized finishes, doors may be sourced from trusted specialist suppliers.

The following Terms & Conditions apply to all services and transactions conducted through our physical stores and our website.

2. Custom-Made Products

- All furniture sold by The Closets International is custom-made based on the specific order details provided by the customer.
- Due to the nature of custom-made products, each piece is unique and may have slight variations in color, grain, and finish, which are natural characteristics of wood.

3. Order Process

- Orders can be placed in-store or through our website's contact forms. Our team will confirm the details of your order, including dimensions, materials, finishes, and any other specifications.
- A non-refundable deposit may be required to begin production. The deposit amount will be communicated at the time of order placement.
- Once an order is confirmed and production begins, changes or cancellations may not be possible or may incur additional fees.

4. Pricing and Payments

- All prices are listed in The Closets International and are subject to change without notice.
- The final price of the furniture will depend on the materials, dimensions, and customizations requested by the customer.
- Full payment must be made upon delivery or as per the terms agreed upon during the order process.

5. Delivery and Lead Time

- Delivery timelines are estimated based on the complexity of the custom order and availability of materials. We will provide an estimated delivery date at the time of order confirmation.
- The Closets International is not responsible for delays caused by factors beyond our control, such as supplier delays or shipping disruptions.

6. Returns, Exchanges, and Cancellations

- Due to the customized nature of our products, we do not accept returns or exchanges unless the item is damaged or defective upon delivery. Please refer to our **Return and Exchange Policy** for more details.
- Cancellations must be made within 24 hours of placing an order. After this period, cancellations may not be possible or may result in a fee to cover costs already incurred.

7. Intellectual Property

- All content, images, designs, and materials provided on our website or in-store are the intellectual property of The Closets International and may not be used, reproduced, or distributed without our express written permission.

8. Limitation of Liability

- The Closets International is not liable for any direct, indirect, incidental, special, or consequential damages arising from the use or inability to use our products or services.
- Our liability is limited to the repair, replacement, or refund of the damaged or defective product, as outlined in our **Return and Exchange Policy**.

9. Governing Law

- These Terms & Conditions are governed by and construed in accordance with the laws of Kingdom of Bahrain. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts in Kingdom of Bahrain.

10. Changes to Terms & Conditions

- The Closets International reserves the right to modify these Terms & Conditions at any time. Changes will be posted on our website, and it is your responsibility to review them periodically.

11. Contact Us

If you have any questions or concerns regarding these Terms & Conditions, please contact us at info@the-closets.com Tel. (+973) 17555095.