

## **Warranty Policy**

At The Closets, we take pride in the quality and craftsmanship of our wooden furniture. This Warranty Policy outlines the coverage and terms of our warranty for products purchased from us. By purchasing our products, you agree to the terms outlined in this policy.

Thank you for choosing The Closets International. As our valued customer, you are entitled to this limited Services Warranty.

### **Limited Services Warranty**

**a) The warranty period begins upon installation. As our product may include various components, each part may have a different warranty duration. The specific warranty periods are as follows:**

- **Appliances:** One (1) year
- **Accessories:** One (1) year
- **Kitchens:** Five (5) years
- **Closets:** Ten (10) years
- **TV Units:** Ten (10) years
- **Wooden Floorings:** Ten (10) years

**b) If you need to use this warranty you can:**

1. Contact The Closets International by contacting authorized Customer Care on (00973 - 36111004), or contact its sales points.
2. Provide the original proof of the purchase (this contract) which clearly indicates the name and the address of the seller, the date and place of the purchase, or the product information.

**c) The Warranty will NOT cover the following:**

1. Glass or mirrors.
2. The defects resulting from the misuse or the exposure of products to natural factors such as water, the high heat, or humidity.
3. Accessories defects resulting from the misuse.